

3M Australia Pty Limited
ABN 90 000 100 096

13th September

Stop Use & Recall Field Service Action
IMMEDIATE ACTION REQUIRED
3M™ DBI-SALA® 16 Foot Talon™ Self Retracting Lifeline
Only Affects Lot Codes 12092430 through 18062730

3M Fall Protection has detected a small quantity of DBI-SALA® 16 Ft. Talon™ Self Retracting Lifelines that are defective due to an assembly error. This notice only applies to the 16 ft version of the Talon; no other versions of the Talon are affected by this condition. There have been no reports of fall-related injuries associated with this condition. However, **this assembly error would result in the unit not arresting a fall, which could result in serious injury or death.**

To remedy this situation, 3M is launching a global Stop Use & Recall Field Service Action to inspect, repair or replace all 16 ft. Talon Self-Retracting Lifelines with lot codes 12092430 through 18062730. Parts produced before or after this lot range are not affected by this notice.

Affected part numbers are: 3101048 and 3101050



End-users and Distributors: Immediately stop using and inspect all 16 ft Talons. If you find an affected 16 ft Talon, take the unit out of service immediately and contact a 3M Certified Repair Facility near you. The certified repair facility will coordinate pick up of affected inventory and complete the inspection and possible repair. The talon will also undergo a standard service at the same time at 3M's expense. If you would prefer a replacement product you may nominate that as an option. Please be advised that full product replacement may take longer as stock is very limited. 3M Australia do not anticipate arrival of replacement product until late October 2018.

Distributors: Please immediately forward this Stop Use & Recall Notice to any of your customers who have purchased affected product from you and provide any assistance requested by your customers to complete the process.

3M remains committed to providing quality products and services to our customers. We apologize for any inconvenience that this situation may cause you or your customers. We appreciate your continued support of 3M Fall Protection products and services.

For a full list of 3M Certified Repair Facilities please see the attached flyer.
If you have further questions, please contact the ANZ 3M Fall Protection Quality Team
ANZFallProtectionQuality@mmm.com



Fall Protection



Certified Repair Facilities

Victoria (Master Agent)

Absafe

5/34-36 Melverton Drive

Hallam VIC 3803 Australia

Ph: +61 3 9708 6333

E: servicing@absafe.com.au

New South Wales

Pure Breathing Air Services

31 Daphne Street

Botany NSW 2019 Australia

Ph: +61 2 9666 8588

E: enquiry@pbas.com.au

Queensland

Systag

36-38 Stanley Street

Capalaba QLD 4157 Australia

Ph: +61 7 3245 2098

E: service@systag.com.au

Alliance Safety Equipment

49 Charters Towers Road

Hyde Park QLD 4812 Australia

Ph: +61 7 4725 4448

E: admin@alliancesafety.com.au

Height Safety Servicing Pty Ltd

Unit 4, 4 Christensen Road

Yatala QLD 4207 Australia

Ph: +61 7 3103 3477

E: admin@heightsafe.com.au

Western Australia

Access Unlimited

33 Action Rd (cnr Enterprise Cres)

Malaga WA 6090 Australia

Ph: +61 8 9248 4088

E: info@accessunlimited.com.au

Orvad (WA) Pty Ltd

7 Toynbee Way

Port Kennedy WA 6172 Australia

Ph: +61 8 9524 5490

E: oss@orvad.com.au

All Lift Lifting Services

Unit 3/ 1 Munro Loop

Bunbury WA 6230 Australia

Ph: +61 8 9725 6957

E: admin@allliftlifting.com.au

New Zealand

APC Techsafe

660 Rosebank Road

Avondale Auckland New Zealand

Ph: +64 9 827 6001

E: service@apc.co.nz

3M Fall Protection Business
Personal Safety Division

1800 245 002 (AUS) | 0800 212 505 (NZ)

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